



HNI INDIA WARRANTY FOR ONLINE HOME OFFICE COLLECTION

Every time you purchase HNI branded product, you are making an investment in your future. We are proud to play a part in that future, and you can trust us to do our best for as long as you need us. The 'HNI INDIA WARRANTY FOR ONLINE HOME OFFICE COLLECTION' is our assurance to you that the HNI branded desks, workstations, seating, tables, or storages you purchase will be free from defective material or workmanship for one year from the date of original purchase.

In the unlikely event that any HNI branded product or component covered under 'HNI INDIA WARRANTY FOR ONLINE HOME OFFICE COLLECTION' should fail under normal residential home office use as a result of defective material or workmanship, HNI INDIA promises to repair it. If we are unable to repair it, we will replace it with comparable product, free of charge. This warranty is subject to the provisions mentioned below.

PROVISIONS UNDER HNI INDIA WARRANTY FOR HOME OFFICE COLLECTION

- Warranty on the products is effective for the specified period in **Annexure 1** from the date of invoice, so long as you, the original purchaser still owns it. To entitle the warranty services, the original purchaser shall retain the sales contract or invoice for validation.
- Some natural variations occurring in wood, leather, or other natural materials are inherent to their character and not considered defects. HNI India does not warrant the colourfastness or matching of colours, woodgrains, or textures occurring in these materials. Also, Customer's Own Material (COM) selected by, and used at the request of, a user is not warranted. Also, HNI India does not warrant the wood upholstered products impacted by adverse ambient temperature like humidity etc. resulting into fungus formation and deformation.
- For third-party products, to the extent possible, HNI India will pass through to the original purchaser (and process claims under) any warranty provided by manufacturers of undercabinet lighting, electrical components, ergonomic work tools, or other third-party products supplied by HNI India.

EXCLUSIONS

- Wear & tear during normal use or damages resulting from accidents or misuse over the course of ownership.
- Modifications or attachments to the product that have not been approved by HNI India.
- Products not installed, used, or maintained in accordance with product instructions and warnings from HNI India.
- Products installed or repaired by parties not duly authorized by HNI India.
- Products used for rental purposes.
- Product kept exposed outdoor or extreme ambient conditions.
- Damage caused by the carrier in transit, which is handled under separate terms.
- Purchase of installation services only.

THAT'S YOUR 'HNI INDIA WARRANTY FOR ONLINE HOME OFFICE COLLECTION' AS THE ORIGINAL PURCHASER OF HNI BRANDED PRODUCT. THE WARRANTY EXPLAINED HERE IS YOUR SOLE AND EXCLUSIVE REMEDY. TO THE EXTENT ALLOWED BY LAW, HNI INDIA MAKES NO OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. HNI INDIA SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES.

This warranty applies only to HNI India branded products sold by HNI India or authorized HNI India Dealer or authorised e-portals. Your HNI India Dealer is our mutual partner in supporting your warranty requests. To obtain service under this warranty please contact your HNI India Dealer or please contact HNI India Customer Support.



Annexure 1

HNI INDIA WARRANTY FOR ONLINE HOME OFFICE COLLECTION:

| S. N. | Product | Warranty Period |
|-------|------------------|-----------------|
| 1 | Ivo | 3 Years |
| 2 | Ona | 3 Years |
| 3 | Stava | 3 Years |
| 4 | Tabby | 3 Years |
| 5 | Avail HAD | 3 Years |
| 6 | Verta | 5 Years |
| 7 | Fluence | 5 Years |
| 8 | Ativo | 3 Years |
| 9 | Quip | 3 Years |
| 10 | Overhead Storage | 1 Year |

THIRD PARTY PRODUCTS:

| S. N. | Product | Warranty Period |
|-------|---------|-----------------|
| 1 | Certo | 1 Year |

Note:

- The Standard Warranty is considered for products used in personal indoor residential use for these 'Home Office Collection' products.
- Warranty is not applicable if the furniture is in commercial use, let-out to third party use, outdoor use.
- For Seating models mentioned in the above exclusions list, the Standard Seating Upholstery, Control mechanisms & Seating gas lift are warranted for 1 years from the date of delivery.